



U.S. Embassy & Consulates in Mexico

Status of U.S. Consular Operations in Mexico in Light of COVID-19

The health and safety of those who work at and visit our embassy and consulate facilities is our highest priority. In response to the global pandemic COVID-19, and in line with the Mexican government's call to increase social distancing, the U.S. Embassy in Mexico City and all U.S. consulates in Mexico will suspend routine immigrant and nonimmigrant visa services starting March 18, 2020, and until further notice. The U.S. Embassy and consulates will continue to provide essential consular services to U.S. citizens as well as emergency visa services. See below for more details.

American Citizens Services: Routine passport (including consular reports of birth abroad) and notarial services will be limited starting March 18. Individuals with appointments after March 18 may be asked to reschedule their appointments for a later date. Check here <https://mx.usembassy.gov/u-s-citizen-services/passport-services/> for appointment availability at the U.S. Embassy in Mexico City or at any of our nine consulates or nine consular agencies throughout Mexico. U.S. citizens in need of 24/7 emergency assistance should call 81-4160-5512 (from Mexico) or +1 (844) 528-6611 (from the United States). Click here <https://mx.usembassy.gov/covid-19-information/> to learn about the latest COVID-19 developments in Mexico along with precautions to take to protect your health and safety.

Visa Services: Routine immigrant and nonimmigrant visa services will be suspended starting March 18, 2020, and until further notice. This includes both visa interviews at the embassy and consulates as well as processing at the Centros de Atención a Solicitantes (CAS). Applicants with appointments will receive cancellation notices by e-mail. We will continue to accept nonimmigrant visa applications on a very limited basis for emergency travel only. Applicants may request an emergency nonimmigrant visa appointment via <https://ais.usvisa-info.com/en-MX/niv>. For case-specific inquiries for nonimmigrant visas, please contact us here: <https://mx.usembassy.gov/es/visas-es/contactenos-form/>. For immigrant visa inquiries, please visit our website: https://ais.usvisa-info.com/es-mx/iv/information/contact_us.

We regret any inconvenience caused by the suspension of routine visa and other services and appreciate your support for our efforts to safeguard U.S. facilities and prevent the further spread of COVID-19 in Mexico. Please monitor our website for future updates: <https://mx.usembassy.gov>.

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