

Data Updates & Feedback

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OPR, 1/11/19

To discuss:

1. Reminders and requests: entering vitals
2. Mobile farmworker feedback survey: check-in
3. Health assessment forms: updates
4. Case management data system: activity

I. Reminders and requests re. vitals

1. Thank you for putting blood pressure and A1c results into FHASES for all medical encounters this year!
 - Results: more complete, accurate, and efficient
 - Questions or tips?
2. Please also put all blood pressure results from **health assessment in case management encounter vitals.**
 - This allows us to oversample patients with high blood pressure readings during Enabling Audit
 - Questions?

II. Farmworker feedback survey

- Challenges with Qualtrics?
- When possible encourage farmworkers to complete the survey themselves



III. Health assessment: 2018 changes

- 2017: **Evaluated** previous long form with sites, central office, and farmworkers. Results indicated desire to make the process more efficient and more meaningful.
- **Created a shortened form** that can be customized by sites. Sites can add questions back in with help of NCFHP. Health education questions were removed and are included in a group health education script. Also includes an opening script to introduce the health assessment process.
- **Improved, customized, piloted, and evaluated** short form at 3 sites with positive feedback from sites and farmworkers: saved them time to focus on needier cases and to provide more targeted health education.
- Fall 2018: Invited **all sites** to customize and pilot the new form.

Health assessment form: 2019 process

2019 Farmworker Outreach Health Assessment - Adult (18 and up) ORW: _____ Date: _____

Con mi firma indico que entiendo que se guarda la privacidad de mi información adentro de esta red de salud para los trabajadores agrícolas excluyendo la siguiente instancia: que se sospecha daño a una persona menor de edad, mayor de edad o discapacitada.

Firma: _____

Nombre (primero, apellido): _____ Fecha de nacimiento: _____ Est.

El idioma que prefiere: **Esp/ Ingl/ Otro:** _____ ¿Se necesita intérprete? **Sí/ No**

Trabajador: **Mierrante** (H2A?) / **Temporal/ Otro** ¿Cómo se considera? **Hombre/ Mujer/ Hombre transgénero /**

1. NCFHP emails out short forms and optional question banks
2. Sites work with Allison to customize their forms (including option to add all questions back in)

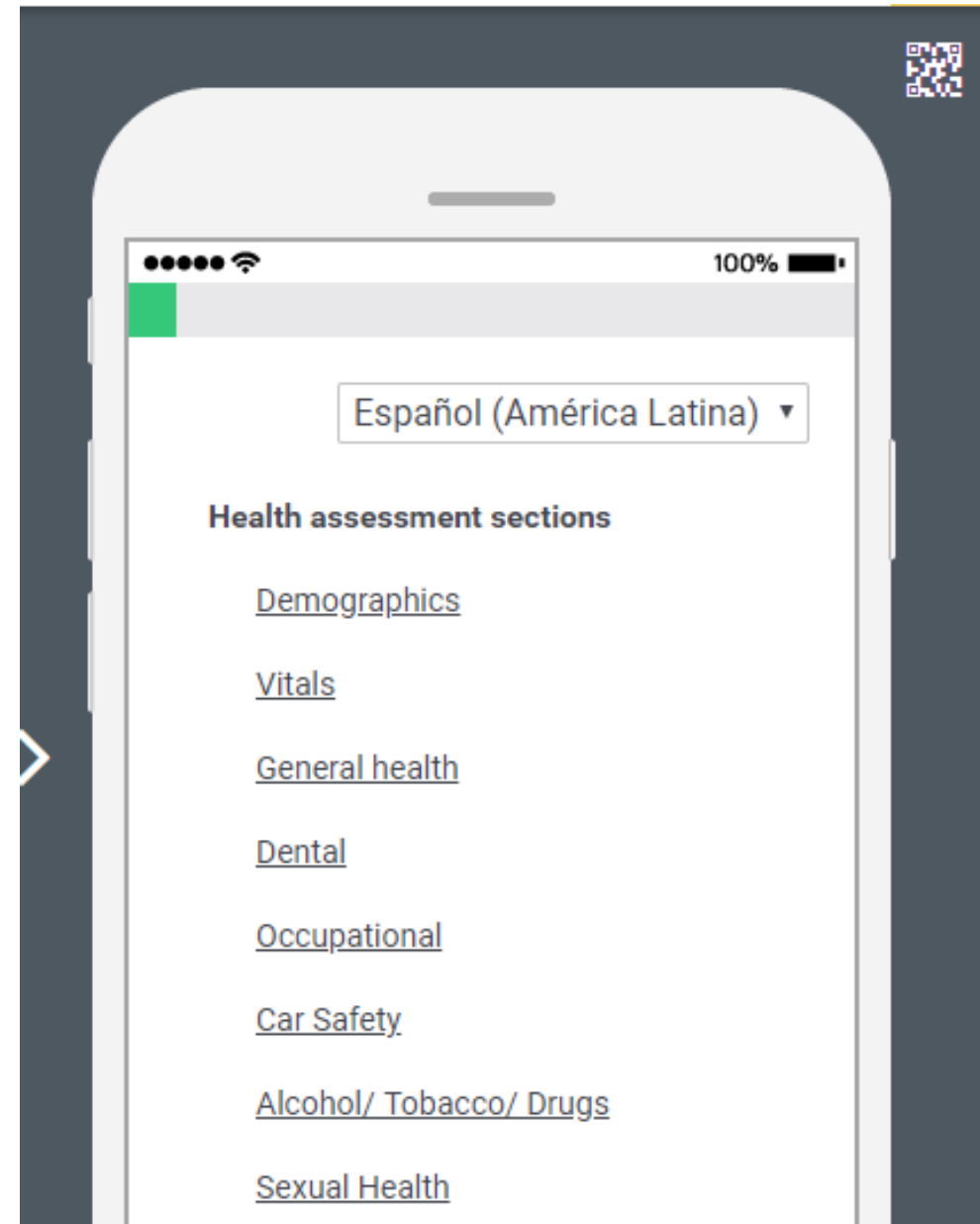
Health assessment: Reminders

- Health education: bullet points will be emailed out.
 - Please educate on at least one occupational health education topic with all workers. Can focus on occupational health education topic in your 2019-2020 RFA.
 - Please make sure all workers are educated on 9-1-1, ACA, and accessing the clinic at the beginning of the season.
 - Health education may be offered in group or individually.
 - Can be offered before or after health assessment.
- Please cover topics in sample opening script (to be emailed out) with all workers to review the purpose of the health assessment and HIPAA.
- Please include health education expectations and the opening script in training of your outreach team and interns.

IV. Case management platform: recent history

- 2017: Piloted mobile health assessment
- 2018: Design session for mobile health assessment with Bluedoor; Increased site requests for interoperability but FHASES limitations; Work with Bluedoor: mapped work flows in FHASES: increased requests for customizability and case management functions
- *Recognize need to investigate a new case management platform that is more up-to-date and helps us better use available technology to do work more efficiently and effectively*
- 2018: documented needs with Bluedoor and explored possible platforms

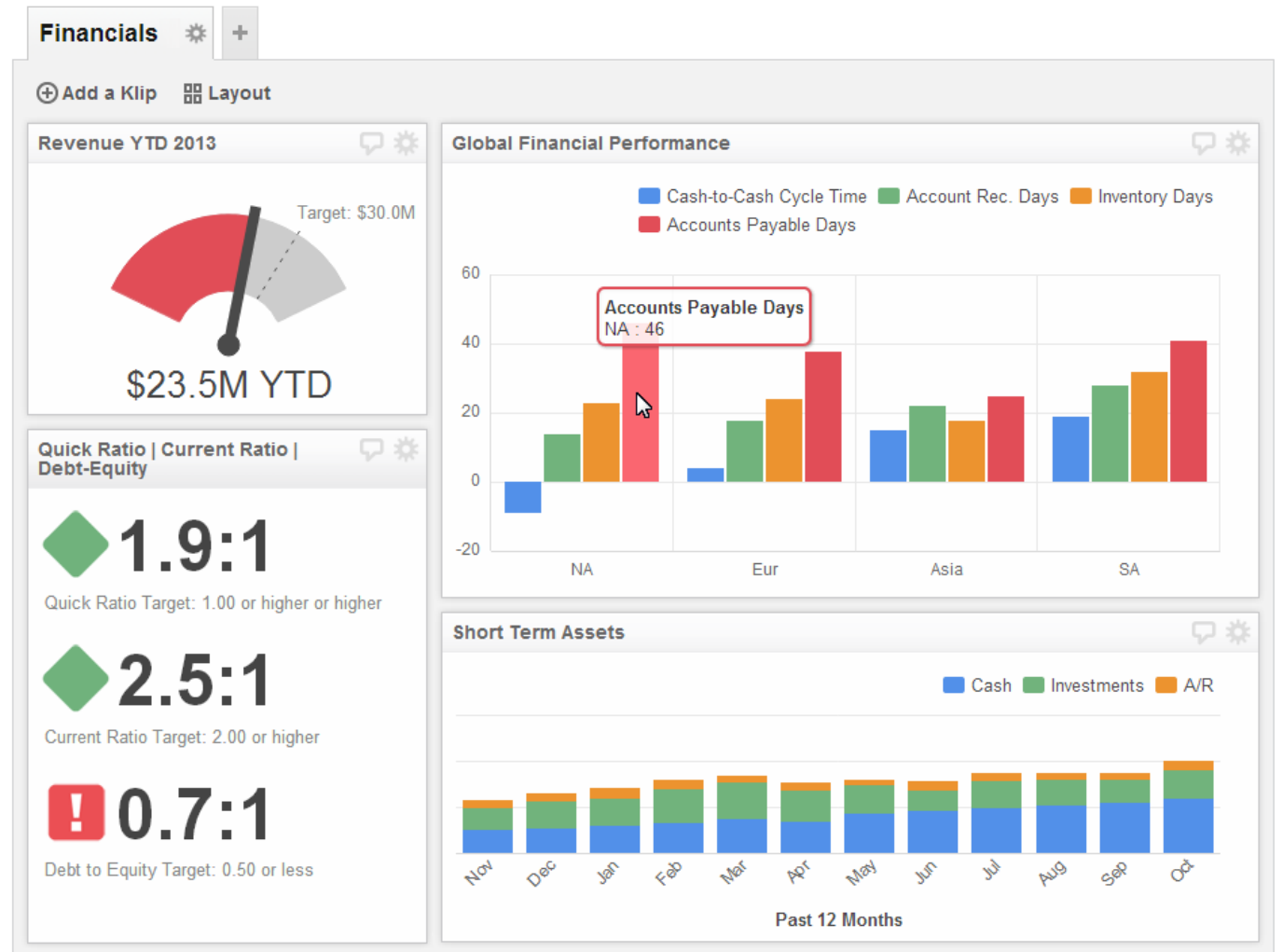
Wish: Mobile health assessment



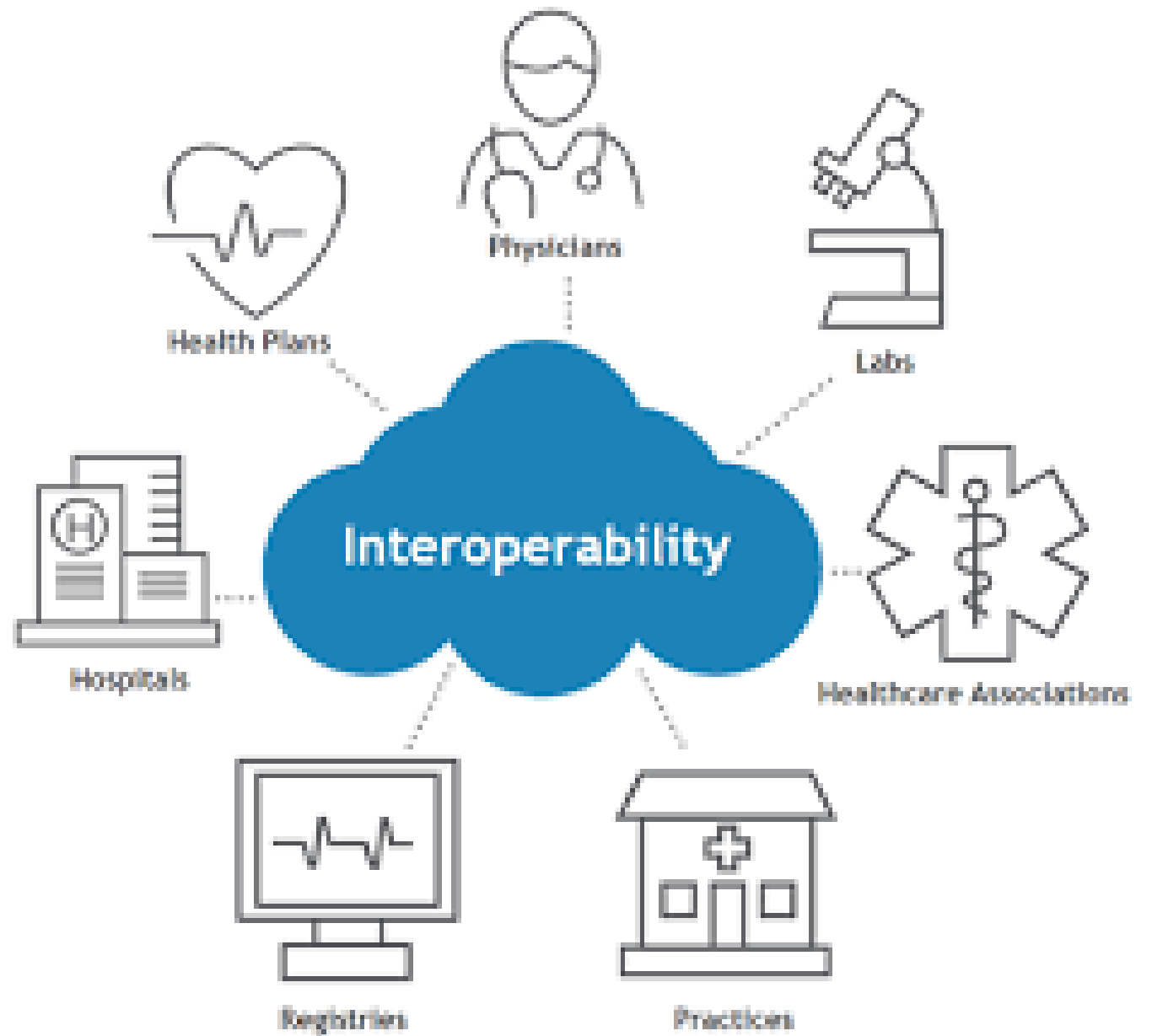
Wish: Enhanced case management functionality



Wish: Automated site dashboards

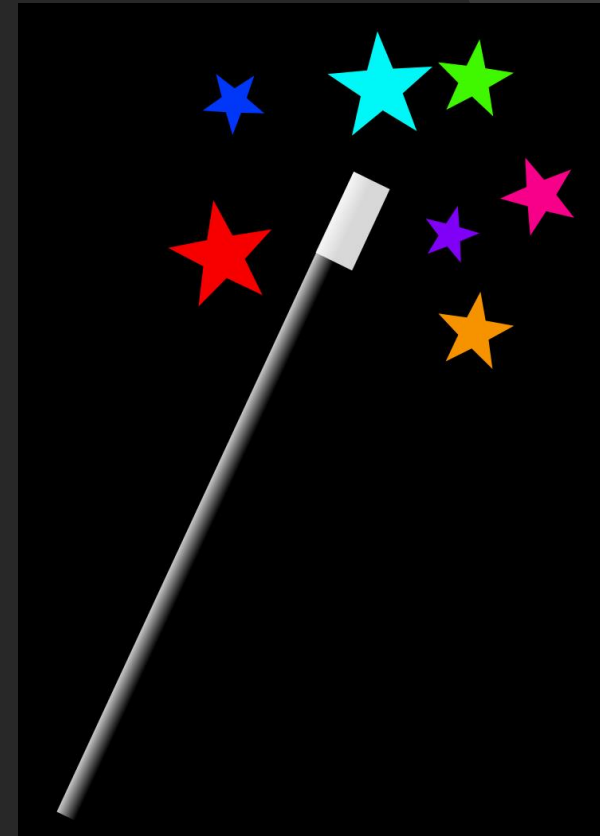


Wish: Interoperability



Small group work: Wishes

- What are your wishes for a new case management data system?
- What excites you about a change?
- What is most important to you?



Potential concerns of sites?

- Site involvement:
 - Set priorities for new platform.
 - Don't lose important current functions of FHASES while prioritizing current and anticipated future needs and desires.
- Timeline
- Support with transition
- *Other?*

Small group work: Concerns

- What concerns do you have about a transition to a new case management system?
- What questions do you have?



Next steps

- Please let me know if you would like to be on a planning team!
- Communication with all sites: updates and demos

THANK YOU!